



WOOLSTON MANOR

A Guide To Golf During COVID-19



0208 500 2549
www.woolstonmanorgolf.co.uk

Woolston Manor is dedicated to the safe return to golf for our members and visitors. To ensure all golfers can enjoy their game in a safe environment we have prepared this guide to the measures that will be in place when the course re-opens.

This guide outlines the measures that will be in place and how these will allow us to safeguard our customers and staff during the COVID-19 pandemic. For golfers these measures cover each step of the journey from booking and arrival, to Play and the Journey Home.

These measures will be under constant review and updated as advice from the government, health authorities and EGU evolves as social restrictions are gradually lifted.

These measures will apply to all golfers wishing to use the course at Woolston Manor, members and visitors alike. Anyone not complying with these measures will be asked to leave the course.

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Course Access

As the course re-opens, initially access to the course will be limited to our Staff, Club Members and Members' Guests. Non-Members without a host (Visitors) will be welcomed back to the club as we are confident of compliance with the procedures detailed in this document by our Members and their Guests.

To access the course ALL players MUST:

- Be an active member of Woolston Manor as of May 1st 2020, And have paid their necessary club membership fees
- Have paid or scheduled your membership payments, if you have not you will need to see Tom or Tony to set up your payments before playing (please arrive early if you need help with this)
- Or be an invited members guest
- Not have been outside the UK in the past 14 days
- Not be in self isolation
- Not be displaying any COVID-19 symptoms
- Book a tee time using the BRS members app

ONLY THOSE WITH A PRE-RESERVED TEE TIME WILL BE ALLOWED ON THE COURSE. ANYONE FOUND ON THE COURSE WITH OUT A RESERVATION WILL BE ASKED TO LEAVE IMMEDIATELY.

Reservations allow us to comply with any covid-19 contact tracing health authorities may request from us.



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Member Booking

- Booking a tee time in advance is compulsory – via the BRS Members App/Website or by Phoning the Pro Shop (0208 500 2549 opt. 2)
- “walk-ins” will not be allowed
- Initially play will be restricted to smaller groups of 2 with larger tee time intervals to ensure distancing.
- All players must have a telephone number and email address on file to enable contact tracing
- All golfers will be made aware of these measures prior to their visit
- Members wishing to invite a Guest must book their tee time and provide the guests name when booking
- Upon arrival all Members Guests must provide the Pro Shop with a telephone number and email address to enable contact tracing



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Visitor Booking

- Visitors will be welcomed back to the club and reserving a tee time in advance is compulsory
- “walk-ins” will not be allowed
- Visitors will be able to reserve their tee time via our website www.woolstonmanorgolf.co.uk, by calling the Pro Shop (0208 500 2549 opt. 2) or via Golf Now
- Initially play will be restricted to smaller groups with larger tee time intervals to ensure distancing.
- All players must have a telephone number and email address on file to enable contact tracing
- All golfers will be made aware of these measures prior to their visit



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Arrival at The Course

- Golfers should travel to the club alone, or with a member of their own household only
- Ample car parking is available to ensure distancing, if our car park is busy, please use the overflow carpark, do not park on the driveway
- Please arrive at the course no more than 20 minutes prior to your reserved tee time, this is to limit contact between golfers
- Observe social distancing always and resist the temptation to mingle
- Locker rooms will be closed, and no shower facilities will be available, please arrange collection of any attire or footwear stored in the locker room prior to your round
- Report directly to the Pro Shop upon arrival to check-in
- Clubhouse facilities will be limited to the Pro Shop and toilets
- Toilet doors will be pinned open and will be cleaned regularly
- Sanitised trollies and buggies will be available for hire, single person use only
- All golfers must use only their own clubs, hire sets will not be available
- Players to arrive in correct attire and change shoes at their car



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Check-in and The Pro Shop

- It is mandatory for all golfers to check-in at the Pro Shop upon arrival
- All golfers will be asked to maintain a two-metre gap while queuing outside the Pro Shop
- Only two people at a time will be permitted inside the Pro-Shop
- Golf items will still be available for purchase, all items will be gathered by staff upon request. Please do not touch any items within the Pro Shop, allow staff to do this for you
- Food and beverage items will be limited to bottled drinks and snack bars, these will be gathered by staff
- Where possible please use card to pay for all purchases, cash will still be accepted as a back-up. Club cards are no longer accepted in the pro-shop
- Score cards will be provided individually, and players must not handle each other's scorecards
- Initially only social golf will be allowed. There will be no competitive golf



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The First Tee

- Initially groups will be restricted to 2-balls at 10-minute intervals, equating to 12 golfers per hour, this will ease to 3-balls and eventually 4-balls in time
- Practise Putting Greens are open, limited to no more than 4 players with cups plugged so balls will not go down into the cup. All users of practise greens must maintain physical distancing
- Arrive at the first tee no more than 5 minutes prior to your reserved tee off time
- Marshal's will be patrolling the first tee, practise areas and the course to ensure all players adhere to these protocols and disperse any group gatherings, the government will issue fines to individuals and to us as a club if people are found to be breaching these guidelines
- Any player(s) not following directions will be asked to leave the course immediately and further action may be taken if these actions result in a fine for the club
- Tee off times to be strictly observed to ensure 10-minute group spacing
- No divot boxes or ball cleaners will be available
- Caddies and pets are not allowed on the course until further notice

The Marshal will be working on behalf of the club, all golfers **must** follow their directions. Verbal abuse of any member of staff will result in immediate ejection from the course.



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On the Course

- Physical distancing must be observed throughout, particularly on tees and greens
- No groups will be permitted to “join up” once playing, anyone found doing this will be asked to leave the course
- Please do not approach a tee box until the group in front has moved off
- Rubbish bins will be available with lids removed to ensure no contact with the bin when throwing away rubbish
- Ball washers will be removed or covered
- Bunker rakes will be removed, players to smooth over sand with feet prior to shot
- No groups will be allowed to play through at any time, players must stay in the order they went out onto the course
- Flagsticks to remain in the hole and must not be touched
- Hole cups will be inverted for simple, contact-free ball retrieval
- Do not double back to play again if a ball is lost, unplayable or in a penalty area
- Equipment, food and drink must not be exchanged between players
- Players must not pick up another player’s equipment or golf ball
- Players must not shake hands
- All golfers must be in from the course 30 minutes prior to sunset



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Leaving the Club

- Post-round, players must return straight to their cars
- All bars and restaurants will remain closed until allowed to open by the government
- Lockers cannot be accessed to store belongings
- Hands may be washed and sanitised in the toilets
- Ensure your clubs and equipment are cleaned thoroughly after use
- Players may be requested to log their rounds on to a Government COVID-19 contact tracing app if one is made available in the UK
- Players **MUST** call the golf club with any post-round health issues or COVID-19 related illness at the earliest opportunity



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Contact Information

Bookings

Members

BRS Members App

Pro Shop – 0208 500 2549 opt. 2

Visitors

www.woolstonmanorgolf.co.uk

www.golfnow.co.uk

Pro Shop – 0208 500 2549 opt. 2

COVID-19/Health Reporting

Call: 0208 500 2549

Email: golf@woolstonmanor.co.uk



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